

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 20 November 2020 15:18  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: UoF concerns

Thanks [REDACTED]

[REDACTED] was received into Brook House on 19/11/2020, upon reception he laid on the floor of the reception waiting room and refused to engage. A planned use of force was necessary to relocate to CSU. [REDACTED] was passively resistant through out and required to be carried in handcuffs, there were no issues with this. Mr [REDACTED] was regularly lowered to the floor and healthcare conducted frequent checks as Mr [REDACTED] was complaining of stomach pains. Following a searching being conducted Mr [REDACTED] was placed into CSU room 4, the handcuffs were removed and it appeared the UoF ended.

Healthcare then made a request that the detainee was moved onto the bed so he could be examined. This resulted in force being used again, the locks and head support were maintained through the assessment from Healthcare. [REDACTED] was told to stop resisting and pain compliance was applied so it appeared the assessment could continue and he had little if no option to refuse the assessment. Mr [REDACTED] was then placed back on to the floor so staff could leave the room. I believe this was not proportionate, necessary or reasonable despite it being done in the best interests of the detainee.

The detainees and reference number are:-

[REDACTED]

Thanks

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**From:** [REDACTED]  
**Sent:** 20 November 2020 14:55  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: UoF concerns

Hi [REDACTED]

I am not sure who is in or not [REDACTED] so if you email a description of the concerns to the complaints team I can raise to [REDACTED] PSU and get the ball rolling.

Thanks



Immigration  
Enforcement

[REDACTED]  
[REDACTED]  
Corporate Operations and Oversight Team  
Detention & Escorting Services  
Home Office Immigration Enforcement  
[REDACTED]

[Redacted]

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**From:** [Redacted]

**Sent:** 20 November 2020 14:28

**To:** [Redacted]

**Cc:** [Redacted]

**Subject:** RE: UoF concerns

Hi [Redacted]

In this instance please can you escalate your concerns through [Redacted] and [Redacted]. They can then advise [Redacted] whether a PSU investigation is required.

Please can you have Serco collate all of UOF reports, incident reports, have CCTV and BWC footage put on a DVD ready to be sent if required.

The DES security team may need to be informed as well (check with [Redacted])

Regards  
[Redacted]



[Redacted]

Home Office Immigration Enforcement  
Brook House IRC, Perimeter Road South, Gatwick, RH6 0PQ

[Redacted]

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**From:** [Redacted]

**Sent:** 20 November 2020 14:18

**To:** [Redacted]

**Cc:** [Redacted]

[Redacted]

**Subject:** UoF concerns

Good afternoon,

I have just reviewed the footage of a planned use of force that occurred yesterday evening at Brook House. I have identified a number of concerns and believe that these need to be further scrutinised to ensure the actions were reasonable, necessary and proportionate.

Please could you advise me of the most appropriate way of doing this?

The detainee has made no complaint in relation to the incident, his details are [Redacted]

Many thanks



Home Office Immigration Enforcement  
Brook House IRC, Perimeter Road South, Gatwick, RH6 0PQ

